

DOMESTIC TICKETS IN JAPAN

All of your flights have been confirmed, as indicated in the attached itinerary and invoice. Please ensure that the name(s) and flight schedule on the itinerary are correct. If there are any errors, please contact us immediately.

Important information

- Free Baggage allowance: 3 pieces with not exceeding total linear dimensions 50cm (length) + 60cm (height) + 120cm (width) of each. Total weight is not more than 15kg (37lbs.).
- Strongly recommended to be at the airport one hour prior to your scheduled departure. If you arrive late, you may be denied to board the aircraft.
- Duplicate reservations, once detected by the airlines will result in cancellation of reservations. If you made reservations with other travel agencies, your booking is considered duplicate reservation.
- Lost Ticket: If you lose your ticket, a new one must be purchased. Please contact our office immediately for more details.
- Refund Policy:

Form of Payment	Length of Time to Process	Form of Refund
Credit Card	May take at least 1 month	Cash Refund Only
Cash	May take up to 1 month	Cash
Check	May take up to 3 months	Cash
Bank Wire	May take up to 1 months	Cash
- If paying with any other type of credit card other than a check card, depending on your bank and credit card company you will be charged between 1 – 3 % extra to convert from Yen to American Dollars.

Type of air ticket:

- ** **Normal Fare** – Changeable: If you need to change the reservation, please contact the airlines directly before the original flight time. It's an open. Ticket is valid for 90 days from the date of issue.
Non-reroutable: Destinations may not be changed.
Endorsable: Ticket may be used on another airline.
- ** **Bargain Fare / Early Bird 28 / Discounted Fare 1 & 7** – Non-changeable/fixed ticket.

Children are 3 to 11 years of age. Infants are under 3 years of age. If infants need seats, child fare will be applied.

Before finalizing your booking, please verify the correct spelling of your name according to the passport, flight dates and destinations. Any change made to names and flight itineraries after finalization will result of stiff charges and penalty. Ticketing must be done within 3 days from the date of booking.

Changing/Cancellation Penalty Charges:

Determined by Airline as follows plus UTC handling fee 2,000yen per person.

Refund is accepted within 10 days from the original departure date, or the ticket is non-refundable.

** If you change or cancel on the day our suppliers are closed, applicable charge will be on the day when they re-open.

Airline Charge:

- ** Normal Fare – Before departure time, refund charge 420yen per ticket.
After departure (no-show), the same as “Discounted Fare” plus refund charge 420yen per ticket.
- ** Bargain Fare – Before departure time, about 50% of ticket fare plus refund charge 420yen per ticket.
After departure (no-show), non-refundable.
- ** Early Bird 28 Fare – Before and after departure (no-show) about 50% of ticket fare plus refund charge 420yen per ticket.
- ** Discounted Fare 1 – Before departure time, half of “Discounted Fare” plus refund charge 420yen per ticket.
After departure (no-show), the same as “Discounted Fare” plus refund charge 420yen per ticket.
- ** Discounted Fare 7 – Listed as follows plus refund charge 420yen per ticket.
Discounted Fare Cancellation Charge:

- Osaka (Itami/Kansai International/Kobe):	Before the departure time --- 2,000yen per ticket After departure time (no-show) --- 4,000yen per ticket
- Sapporo, Misawa, Hiroshima, Fukuoka, Nagasaki:	Before the departure time --- 3,000yen per ticket After departure time (no-show) --- 6,000yen per ticket
- Okinawa:	Before the departure time --- 4,000yen per ticket After departure (no-show) --- 8,000yen per ticket